

Annette Crosby

Resident Director, The Park Danforth

Excellence in Leadership Award



Annette Crosby and resident long hours to find solutions and support that help her residents lead independent, meaningful and enriched lives.

She has campaigned, led and contributed to several programs over the years, including implementing the first Timeslips Program in Maine and partnering with local colleges and universities on health and wellness programming.

Annette identifies gaps in services, researches possibilities, and networks to create programs to fill any service needs. She is a subject matter expert at The Park Danforth and embodies the "Power of Purpose" in her everyday work. Congratulations, Annette!

Michael Matthews

Executive Chef, Kendal at Hanover

Benjamin G. Elder Award for Excellence in Service



Michael Matthews

As Kendal at Hanover's Executive Chef, Mike Matthews sets a high standard of excellence, patience and leadership in the kitchen. He is passionate for what he does and is respected throughout the organization. Mike empowers his staff by giving them freedom to create menus and encourages input from all kitchen employees.

Kendal at Hanover's diverse culture includes staff with medical and developmental disabilities. Mike always sees past these differences and creates opportunities for all staff to gain new skills and feel valued. He has created a sense of belonging for all in his kitchen.

Mike cares about the larger community and volunteers for local non-profits that help the homeless, the hungry and people recently released from incarceration. As one team member commented, "He does all these things because he knows it is important, not for recognition. We feel very fortunate to have him as part of the Kendal family." Congratulations, Mike!

RiverWoods, Business Management Program Innovation of the Year Award



Program Dean, Dick Aplin

A significant obstacle facing many aging services providers is that many staff lack essential business skills that will help them become more effective managers. RiverWoods responded with an out of the box idea - to create their own Business Management Program designed and delivered by residents.

The Senior Team recruited one exceptional resident volunteer, Dick Aplin, a former Dean at Cornell University, to serve as Dean of the new program. Dick then recruited an experienced faculty group who developed and delivered the curriculum to a select number of high performing front line supervisors. This program accomplishes two critical objectives: providing staff with real world tools that will help them grow professionally. Also, it provides residents with a meaningful way to give back, in life-changing ways.

The twelve member resident faculty has taken their role incredibly seriously, putting many hours of effort into creating a RiverWoods Case Study and delivering an easy-to-understand, thoughtful curriculum. One resident stated that she has not felt this intellectually engaged in over 30 years. Staff have been equally as engaged and excited, as they come to each class meticulously prepared, eager to learn, and incredibly appreciative of the opportunity to learn from the wealth of experience of the resident faculty.

Congratulations to RiverWoods for a truly innovative program!



Resident faculty member, James Donnelly, RiverWoods