




AGENDA



- Introductions
- About RiverWoods
- Why RiverWoods Undertook this effort
- Planning Process
- Strategy
- Technology Trends
- Wrap Up




ABOUT RIVERWOODS

LIFE PLAN COMMUNITY	EXETER CAMPUSES	PARENT	'SISTER' COMMUNITY
	1. The Woods (1984) 2. The Ridge (2004) 3. The Boulders (2010)	The RiverWoods Group	Birch Hill Terrace

THE RIDGE 
THE WOODS 

THE BOULDERS 





RIVERWOODS STRATEGIC PLAN

- In 2015, RiverWoods hired a consultant to assist with strategic planning initiatives
- Board & Leadership involvement
- Create a technology road map, a living document to guide RiverWoods' community advancement for the current and next generation resident
- 21st century approach to fulfilling founders' original mission
 - Remain focused on age directed communities
 - Provide community and peace of mind
 - Evolve into a deeper and broader community resource in health and wellbeing, technology and "Community"
 - Balance "human-ness" and a fast changing, technology driven environment
 - Maintains cultural, financial and organizational strength

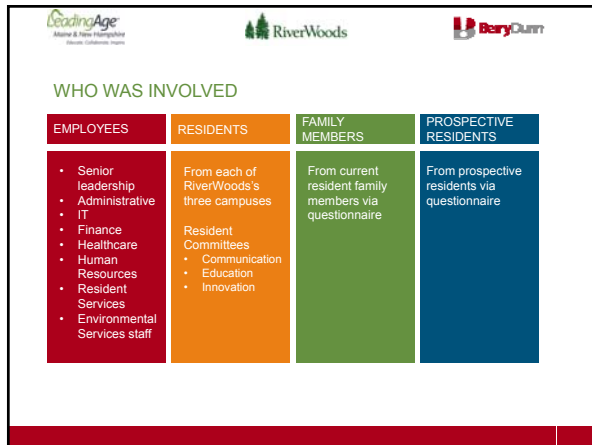


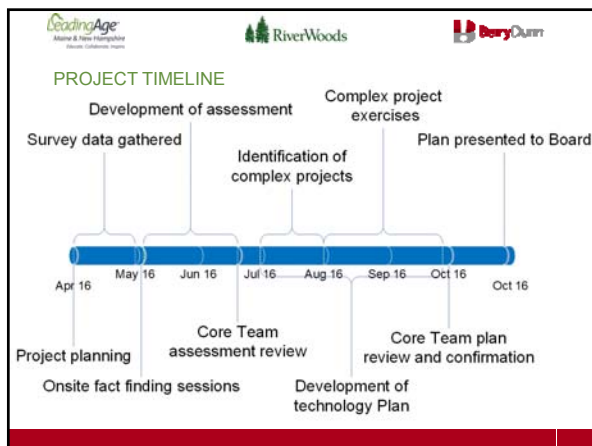


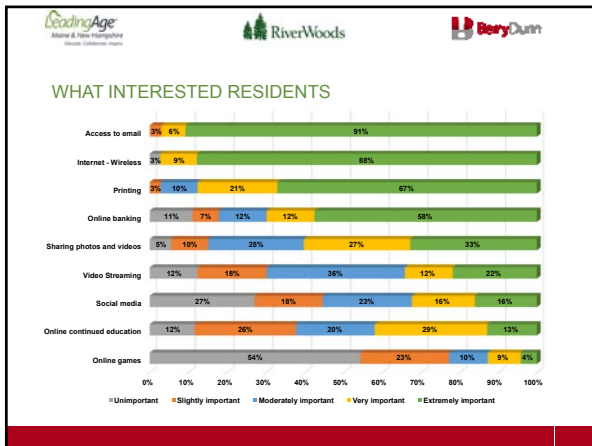
RIVERWOODS STRATEGIC PLAN

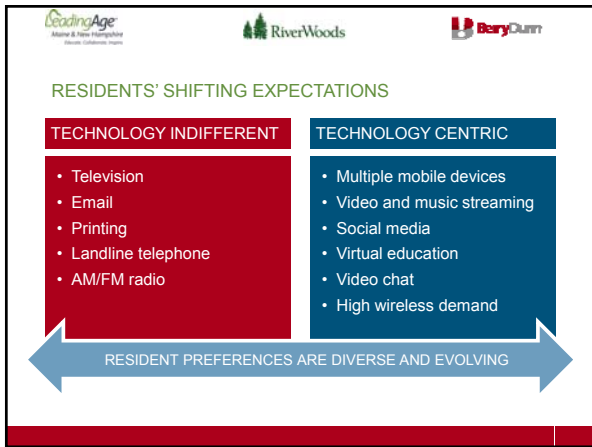
VISION 2030	PRIORITIZED	THIRTEEN INITIATIVES
<ul style="list-style-type: none"> • Innovate • Update • Thrive 	Level 1, 2 or 3	Including Technology Plan <ul style="list-style-type: none"> • Assemble a core team • RFP to technology consultants • Engage consultant




















BOARD QUESTION - HOW DO WE MEASURE SUCCESS?

DEFINED BY GOALS:

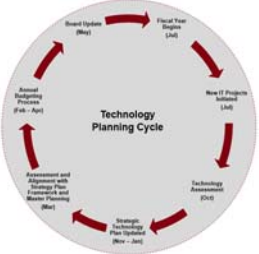
- Strengthen infrastructure/"back bone"
- Harden security
- Lower operating costs/ higher efficiencies
- Improve resident satisfaction
- Improve health care coordination & outcomes





IMPLEMENTING AND SUSTAINING THE PLAN

- Upfront buy-in from board including for the human and financial resources
- Buy-in from leadership and staff by explaining the why
- Transparency with residents
- Annual plan revisions and updates
- Semi-annual updates to board
- Innovative and flexible mindset that accepts that not everything may pan out




MOVE TO ACTION

- 1. MEETING WITH PROJECT OWNERS**
 - What are our expected outcomes?
 - Coordination of who is responsible for what and when
- 2. EVALUATING INTERNAL RESOURCES**
 - Capability: Technical skills versus business skills
 - Capacity: Time / availability versus depth and breadth of contribution
- 3. TIME FOR ACTION!**



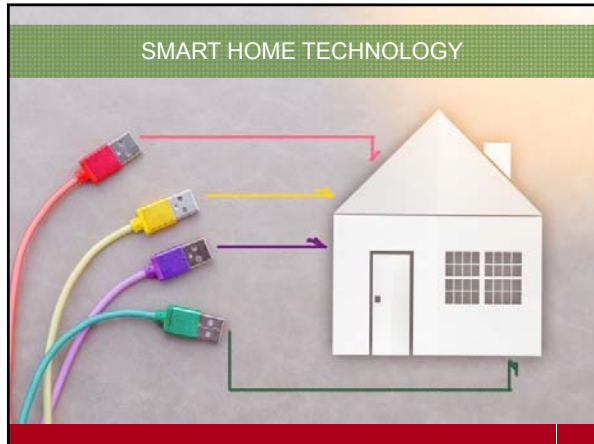




















LEADINGAGE RESOURCES

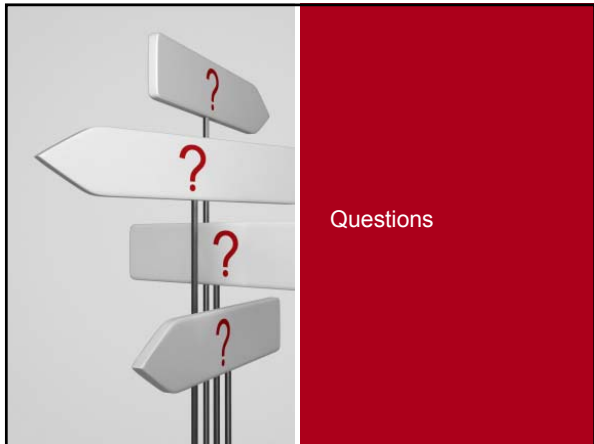
Strategic Planning and Strategic IT Planning for Long-Term and Post-Acute Care (LTPAC) Providers:
A "HOW TO" WORKBOOK



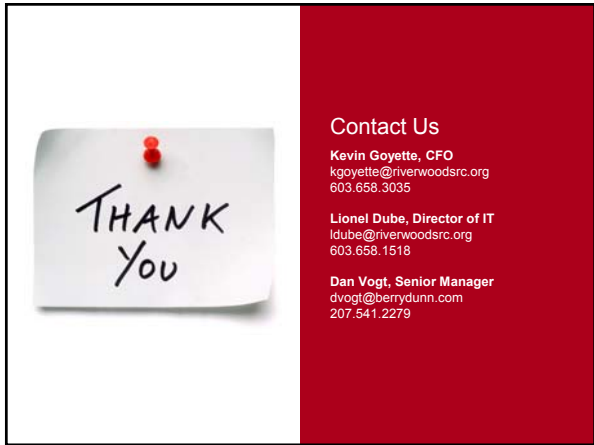
Four Components:

- Strategic IT Planning Workbook
- An interactive online tool
- Process flowcharts
- Case studies





Questions



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